



COMMUNITY *in Bloom*

ATTENDEE GUIDE

GET STARTED

- All event participants must abide by our [Code of Conduct](#).
- The event platform opens on Tuesday, 18 April at 8:00 CEST. You will receive an email that same day with a link to access the platform.
- The event is held in Central European Summer Time (CEST) and all times listed in the platform and on [Sched](#) will default to CEST.

ACCESS THE EVENT

- You must be registered to attend KubeCon + CloudNativeCon Europe 2023.
- You will need your **confirmation number** (found in your registration confirmation email) and the **same email address** you used to register for the event.
- [Compatibility test*](#), which tests your webcam and audio devices.
- We are using Stova (formerly MeetingPlay), a web based event platform, to bring you the live conference sessions virtually. You do not need to download any application to participate. Stova recommends connecting to the event using the Chrome browser from an internet-enabled desktop or laptop. Be sure to have a strong wifi or hardline internet connection while streaming the sessions.

TECH SUPPORT

For technical support in the platform, head to Tech Support located on the left side navigation. A representative will be standing by during event hours to help.

UPDATE YOUR PROFILE

Within the platform, click on the profile picture/icon in the top right corner to access the following:

- Update your profile/settings + add a photo
- Change your time zone (all times listed default to CEST)

EVENT SUPPORT

Event staff will be monitoring the [#1-kubeccon-eventhelpdesk](#) channel in [Slack](#) on:

Tuesday, 18 April | 8:00 - 17:00

Wednesday, 19 April | 8:00 - 18:00

Thursday, 20 April | 8:00 - 18:00

Friday, 21 April | 8:00 - 17:00

We will answer any questions you may have about the Slack workspace or the event in general. Outside of these hours, we'll answer any questions as soon as we get online. If you need to email us, feel free to send to events@cncf.io!

EXPLORE THE PLATFORM

Update your profile + set your timezone

The screenshot shows the event platform interface. On the left is a dark blue navigation sidebar with icons for Dashboard, My Agenda, Keynotes, Co-located Events, Speakers, Slack, Event Survey, Tech Support, and Log Out. The main content area features a header for 'COMMUNITY in Bloom' with logos for KubeCon and CloudNativeCon Europe 2023. Below the header, a personalized greeting says 'Hello, [insert name] here!' and a button 'View your personal agenda' is visible. A list of events is shown, including 'CiliumCon Hosted by CNCF - Half Day Event' and 'Observability Day Hosted by CNCF - Full Day Event'. On the right, a grid of feature tiles includes 'My Agenda', 'Keynotes', 'Co-located Events + Breakouts', 'Connect on Slack', 'Attendee Guide', and 'Code of Conduct'. Callout boxes provide additional information: 'Don't miss the keynote starting Wednesday - Friday at 9:00 CEST', 'Connect with others on Slack', and 'Click for quick access to all of these features'.

ACCESSIBILITY

This screenshot shows the event platform interface with an accessibility widget open. The widget, titled 'Oversized Widget', contains several controls: 'Contrast +' (moon icon), 'Highlight Links' (link icon), 'Bigger Text' (T icon), 'Text Spacing' (left-right arrows), 'Pause Animations' (stop icon), 'Hide Images' (image with X icon), 'Dyslexia Friendly' (Df icon), 'Cursor' (mouse cursor icon), 'Tooltips' (speech bubble icon), 'Line Height' (up-down arrows), 'Text Align' (three horizontal lines icon), and 'Saturation' (water drop icon). The background shows the 'COMMUNITY in Bloom' header and a grid of feature tiles.

The event platform now features an accessibility tool. To access the accessibility tool, scroll to the far right bottom corner of your screen where you'll see an icon of a person in a dark circle. Click this icon to access the menu and select from the options like screen reader, contrast +, bigger text, etc.

VIRTUAL AUDIENCE CLOSED CAPTIONING

Closed captioning for the virtual audience is available during each session through Wordly. The Wordly functionality can be found under the "Translation" tab on the session page.

Wordly will default to English. If another language is needed, simply click the drop-down at the bottom of the "Translation" tab and choose from one of 26+ languages available so you don't miss a beat from our presenters.

**Note: Closed captioning is ONLY available during the scheduled live sessions and will not be available for the recordings on-demand within the virtual conference platform.*